

TERMS AND CONDITIONS

Please read these terms and conditions ("terms and conditions", "terms") carefully before using www.moonlionhemp.com website ("website", "service") operated by MoonLion Hemp ("us", "we", "our").

Conditions of use

By using this website, you certify that you have read and reviewed this Agreement and that you agree to comply with its terms. If you do not want to be bound by the terms of this Agreement, you are advised to leave the website accordingly. MoonLion Hemp only grants use and access of this website, its products, and its services to those who have accepted its terms.

Privacy policy

Before you continue using our website, we advise you to read our privacy policy regarding our user data collection. It will help you better understand our practices.

Age restriction

You must be at least 21 (twenty-one) years of age before you can use this website. By using this website, you warrant that you are at least 21 years of age, and you may legally adhere to this Agreement. MoonLion Hemp assumes no responsibility for liabilities related to age misrepresentation.

Intellectual property

You agree that all materials, products, and services provided on this website are the property of MoonLion Hemp, its affiliates, directors, officers, employees, agents, suppliers, or licensors including all copyrights, trade secrets, trademarks, patents, and other intellectual property. You also agree that you will not reproduce or redistribute the MoonLion Hemp's intellectual property in any way, including electronic, digital, or new trademark registrations.

You grant MoonLion Hemp a royalty-free and non-exclusive license to display, use, copy, transmit, and broadcast the content you upload and publish. For issues regarding intellectual property claims, you should contact the company in order to come to an agreement.

User accounts

As a user of this website, you may be asked to register with us and provide private information. You are responsible for ensuring the accuracy of this information, and you are responsible for maintaining the safety and security of your identifying information. You are also responsible for all activities that occur under your account or password.

If you think there are any possible issues regarding the security of your account on the website, inform us immediately so we may address them accordingly.

We reserve all rights to terminate accounts, edit or remove content and cancel orders at our sole discretion.

MoonLion Hemp reserves the right to edit, modify, and change this Agreement at any time. We shall let our users know of these changes through electronic mail. This Agreement is an understanding between MoonLion Hemp and the user, and this supersedes and replaces all prior agreements regarding the use of this website.

PRIVACY POLICY

This privacy policy ("policy") will help you understand how MoonLion Hemp ("us", "we", "our") uses and protects the data you provide to us when you visit and use www.moonlionhemp.com ("website", "service"). We reserve the right to change this policy at any given time, of which you will be promptly updated. If you want to make sure that you are up to date with the latest changes, we advise you to frequently visit this page.

What User Data We Collect

When you visit the website, we may collect the following data:

- Your IP address.
- Your contact information and email address.
- Other information such as interests and preferences.
- Data profile regarding your online behavior on our website.

Why We Collect Your Data

We are collecting your data for several reasons:

- To better understand your needs.
- To improve our services and products.
- To send you promotional emails containing the information we think you will find interesting.
- To contact you to fill out surveys and participate in other types of market research.
- To customize our website according to your online behavior and personal preferences.

Safeguarding and Securing the Data MoonLion Hemp is committed to securing your data and keeping it confidential. MoonLionHemp has done all in its power to prevent data theft, unauthorized access, and disclosure by implementing the latest technologies and software, which help us safeguard all the information we collect online.

Our Cookie Policy

Once you agree to allow our website to use cookies, you also agree to use the data it collects regarding your online behavior (analyze web traffic, web pages you spend the most time on, and websites you visit).

The data we collect by using cookies is used to customize our website to your needs. After we use the data for statistical analysis, the data is completely removed from our systems.

Please note that cookies don't allow us to gain control of your computer in any way. They are strictly used to monitor which pages you find useful and which you do not so that we can provide a better experience for you.

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If you want to disable cookies, you can do it by accessing the settings of your internet browser. (Provide links for cookie settings for major internet browsers).

Links to Other Websites

Our website contains links that lead to other websites. If you click on these links [name] is not held responsible for your data and privacy protection. Visiting those websites is not governed by this privacy policy agreement. Make sure to read the privacy policy documentation of the website you go to from our website.

Restricting the Collection of your Personal Data

At some point, you might wish to restrict the use and collection of your personal data. You can achieve this by doing the following:

When you are filling the forms on the website, make sure to check if there is a box which you can leave unchecked, if you don't want to disclose your personal information.

If you have already agreed to share your information with us, feel free to contact us via email and we will be more than happy to change this for you.

MoonLion Hemp will not lease, sell or distribute your personal information to any third parties, unless we have your permission. We might do so if the law forces us. Your personal information will be used when we need to send you promotional materials if you agree to this privacy policy. If you have any questions or concerns please contact us via email contact@moonlioncs.com

RETURN AND REFUND POLICY

Our goal is for our customers to live happier and healthier lives with the help of superfood & CBD nutrition. To ensure that you have the best possible experience, we offer prompt customer support for all of your questions or concerns, lab reports available upon request, and a flexible return policy.

We stand behind our products and offer a 30-day satisfaction guarantee. If at any time within the 30 day period you are not happy with your purchase, had an issue with your order, received the wrong product, or received a damaged item, please reach out to us! We are happy to provide you with a full refund or replacement product. This guarantee applies to all MoonLion Hemp products. Please send an email to contact@moonlioncs.com

SHIPPING POLICY

We offer shipping on all U.S. orders, with orders arriving between 3-5 business days. Note that there are location-based restrictions on some CBD products and customers will be held responsible if customs or duty fees apply.